



RESIDENTIAL CARE | DEMENTIA CARE | RESPITE CARE

A characterful Paignton home, with
everyday life at its heart.

Kingsmount Residential Home, Oldway, Paignton.

WELCOME TO KINGSMOUNT

A country-house feel in the heart of Paignton.

Kingsmount is a residential home in Oldway, Paignton. The Gothic house dates from the 1860s and was once part of the Oldway Mansion estate. Its character sits alongside comfortable shared spaces, views across Torbay and a secure garden designed for everyday use.

A visit is the best way to experience the house, meet the people in it and talk through what matters to you.



Support starts with listening.

Before someone moves in, the team takes time to understand their care needs, routines, relationships and personal preferences. That conversation helps shape support that feels individual from the outset.



A personal conversation

Talk through the things that matter: health needs, daily routines, food, interests and the practical details that will help someone settle in.



A considered assessment

The team gathers the information needed to consider whether Kingsmount can provide the right support.



A personal care plan

Care is planned around the person, their wishes and the people close to them, then reviewed as needs and circumstances change.



Choice every day

From getting up and mealtimes to activities and personal care, individual choices remain part of everyday life.

Support centred on everyday life.

Residential care at Kingsmount is shaped around each person: the assistance they need, the routines they value and the choices that help life feel familiar. Staff are available around the clock, with a 24-hour call system and care planning that is reviewed as needs and circumstances change.

A personal conversation is the right place to discuss individual needs, preferences and whether the home can provide appropriate support.



Familiarity, reassurance and individual support.

Kingsmount supports people living with dementia through personal care plans, familiar routines and time spent understanding the individual's life, preferences and communication. The team works to create a calm, respectful environment where people can take part in daily life at their own pace.

Talk openly about the person's history, routines, communication and the things that help them feel safe and settled.



Short-term support with the same personal welcome.

A respite stay can provide short-term support after illness or a hospital stay, give a family carer time to rest, or offer an opportunity to experience life at Kingsmount before considering a longer move. Arrangements depend on individual needs and room availability, so an assessment and direct conversation come first.

Ask about current availability, the support needed and what to bring for a comfortable short stay.





THE HOUSE, ROOMS AND GARDEN

Character, comfort and places to pause.

Bedrooms have their own character, with some looking across Paignton and Torbay. Shared spaces include the main lounge, a conservatory-style lounge, quieter places to sit and a secure garden with seating and raised planting. Personal belongings can help a room feel familiar and individual.

The setting brings together a historic house, an in-town location and a garden made for everyday use.



FOOD AND DAILY ROUTINES

Meals made part of the day.

Meals are prepared at the home, with choices and support for individual dietary requirements. The bright dining room makes mealtimes a sociable part of the day, while preferences, cultural needs and favourite foods can be discussed as part of getting to know the person.

Family and friends can be part of mealtimes and celebrations. Ask the home about arrangements when you visit.

A day with its own rhythm.

People can take part in as much or as little as they choose. Activities, entertainers, games, parties and trips sit alongside quieter time for reading, conversation, television or simply enjoying the view. The programme is there to add variety, not to prescribe how someone spends their day.



Activities and entertainment

Games, crafts, entertainers, celebrations and seasonal occasions add variety, with people free to join in as much or as little as they choose.



Time out and about

Supported outings connect residents with Paignton and places of interest beyond the home when appropriate.



Everyday comforts

The main lounge, quieter sitting areas and garden offer different places for reading, conversation, television or peaceful time.



One-to-one time

Individual interests and quieter companionship matter alongside group activities, helping each person's day retain its own rhythm.

The practical details that make a difference.

Accommodation, meals, personal care, laundry, activities and day-to-day support can all be discussed as part of an individual enquiry. Hairdressing, chiropody, newspapers, transport, appointments and other services may involve separate arrangements or charges, so it is worth asking for a clear explanation.

The most useful conversations are specific: ask what is included, what can be arranged and what will help someone feel at home.





TIME WITH FAMILY AND FRIENDS

Keeping close to the people who matter.

Family and friends are welcome to remain part of everyday life. That might mean joining a meal, spending time in the garden or conservatory, coming along to an activity, or simply having an unhurried visit together. Please call the home to discuss the arrangements that are right for the person and the day.

A welcoming home is one where the relationships that matter can continue to feel close.

Questions worth taking with you.

A visit gives you the chance to look beyond a brochure. Notice the condition of the house, the atmosphere, how people speak to one another and whether the home feels right. Take notes, return with questions and give yourself time to decide.



Look around

Notice the presentation of the home, shared spaces and rooms. Consider whether the surroundings feel comfortable, well cared for and welcoming.



Ask the questions

Ask about the care needed, daily routines, food, rooms, visitors, activities and the support available to residents and families.



Meet the people

A tour is a chance to see how staff, residents and visitors interact, and whether that everyday atmosphere feels reassuring.



Take your time

You do not need to decide everything in one visit. Return with the questions that come to mind and make a considered choice.

From first enquiry to settling in.

The first step is a call and a visit. If Kingsmount may be right, the team can gather preliminary information and arrange an assessment. This helps the home understand the person's needs and consider the care, room and practical arrangements that may be appropriate before a move takes place.

Bring family or friends, ask for information in the format that works for you and keep the conversation open as you consider the next step.





FEES AND FUNDING

An individual conversation, not a one-size-fits-all answer.

Care needs and personal preferences are assessed individually, so the home can talk through the support, room and practical arrangements that are relevant. Fees, what is included, funding routes, terms and any questions about additional costs should be discussed directly and confidentially with the home.

Call before or after a visit to talk through the information you need to make an informed decision.



RECOGNITION AND REASSURANCE

Independent information to take into account.

CQC overall rating

Good

All five assessment areas were rated Good in the report published 9 July 2024.

Family reviews

20

Reviews currently shown on the Kingsmount website.

Care recognition

Team

Team members have been recognised and nominated through the Great British Care Awards.



ARRANGE A VISIT

Come and get to know Kingsmount.

Visit the home, meet the people in it and ask every question you need to ask.
The team can talk through care needs, daily life and the practical next steps.

KINGSMOUNT RESIDENTIAL HOME

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